RISO, INC. TECHNICAL INFORMATION BULLETIN

Subject: ROM REBURN PROGRAM **BULLETIN NO.: 083A**

[ ] Factory Modification [ ] Field Modification [ ] Safety Information [X] Technical Information [ ] General Information [ ] Adv. Tech Information	**Applies to:** **ALL RISOGRAPH PRODUCTS**	**Modification Schedule:** [ ] TBS [ ] Next Call [ ] Next PM [X] As Necessary	**Factory Installed**_____ **Field Installed**_____ **FittingTime** _____

TECHNICAL INFORMATION BULLETIN NUMBER #83, DATED JUNE 24, 1992 IS NOW OBSOLETE. THE RELEASE AND DISTRIBUTION OF TIB #94-B, (12/5/94) HAS ALL RELAVENT INFORMATION REGARDING ROMS AND VERSIONS FOR THE RC/RA SERIES PRODUCTS.

ONE SPECIAL PROGRAM THAT WAS MADE AVAILABLE THROUGH TIB #83 WAS THE ROM REBURN PROGRAM. THIS IS STILL ACTIVE AND ENABLES YOU TO REALIZE A SIGNIFICANT COST SAVINGS BY ERASING AND REBURNING OLDER ROMS FROM YOUR SYSTEM INVENTORY. IT MAY BE AN INCONVENIENCE IN THE SHORT TERM, BUT ONCE THE MOMENTUM GETS GOING, WE CAN TURN THESE AROUND WITHOUT TOO MUCH OF AN IMPACT ON YOUR END.

THE COST OF NEW ROMS PURCHASED THROUGH CUSTOMER SERVICE ARE; $67.50 ea.
THE COST OF ROMS REBURNED THROUGH THIS PROGRAM ARE; $12.50 ea.

WHEN SENDING IN YOUR OLDER VERSIONS, PLEASE UTILIZE YOUR STANDARD WARRANTY / REPAIR TRAVELER FORM INDICATING THE QUANTITY (IN BLOCK #9) TO BE REPROGRAMMED.

RISO, INC.

RISO WARRANTY & REPAIR DEPT.
SHIP TO: 310 ANDOVER ST.
DANVERS, MA 01923 U.S.A.
TEL:(508) 750-8497 FAX:(508) 774-8497

WARRANTY OR REPAIR TRAVELER FORM
TRAVELER NO.

1. DEALER NAME	2. CONTACT PERSON	3. TODAY'S DATE
RISO PRODUCTS OF AMERICA	TOM SMITH	9 / 02 / 92

4. ADDRESS	CITY	STATE	ZIP
123 Main Street	Los Angeles	CA	90042

5. PHONE	6. FAX	7. PART NUMBER *(YOU MUST ENTER ENTIRE NUMBER)*
(714) 578-7476	(714) 577-7476	[ ][ ][ ] – [ ][ ][ ][ ][ ][ ] – [ ][ ][ ]

8. PART NAME

(ONE PART NUMBER LIMIT PER FORM)

9. SYMPTOM *(PLEASE SUBMIT A COPY SHOWING IMAGE PROBLEM IF APPLICABLE)*

*